

Microsoft 365 Backup as a Service (M365 BaaS)



Fully Managed, Enterprise-Grade Backup & Recovery for Microsoft 365

A Comprehensive Backup & Recovery Service That Protects M365 Data & Simplifies Restore

The Challenge

As organizations increasingly rely on Microsoft 365 for communication, collaboration, and productivity, data protection becomes more complex. While Microsoft provides infrastructure availability, it does not deliver enterprise-grade backup or long-term retention designed to meet organizational recovery and compliance requirements.

Microsoft 365 operates on a shared responsibility model, protecting its platform, while organizations remain responsible for safeguarding, retaining, and recovering their data. Without a dedicated backup solution, user error, malicious deletion, ransomware, or retention gaps can result in permanent data loss and operational risk.

M365 BaaS at a Glance

Microsoft 365 Backup as a Service (M365 BaaS) from Xigent delivers a fully managed, comprehensive backup and recovery solution for Microsoft 365 applications, including Mail, SharePoint, Teams, and OneDrive. The service ensures that user data is protected, retained, and recoverable in accordance with documented organizational policies.

Built for simplicity and confidence, M365 BaaS encrypts data in transit and at rest within an SSAE18 SOC II Type 2 data center. Authorized users can initiate restores through a self-service portal, while continuous monitoring and expert oversight ensure consistent protection without adding operational burden.

Service Highlights



M365 Backup as a Service (M365 BaaS)

- ▶ Fully managed, comprehensive Microsoft 365 backup service
- ▶ Backup & recovery of applications, including Exchange, SharePoint, Teams, & OneDrive
- ▶ Data encrypted in transit and at rest in an SSAE18 SOC II Type 2 data center
- ▶ 24x7x365 Monitoring & expert support
- ▶ Self-service restore portal for authorized users
- ▶ Retention policy definition & documentation during onboarding
- ▶ Client Success Manager as a dedicated point of contact

Protect Microsoft 365 Data with Confidence



Secure & Compliant

Encrypted in transit & at rest (SSAE 18 SOC II Type 2)



Simplified Restore

Self-service restores backed by continuous monitoring & support



24x7x365 Support

Dedicated Client Success Manager with round the clock support



Tailored Onboarding

Retention policies are defined & documented to fit your organization

Microsoft 365 Data Recovery Made Simpler

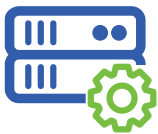
Microsoft 365 data is vulnerable to user error, cyberattacks, and accidental or malicious deletion, regardless of industry. M365 BaaS ensures your organization can recover quickly and confidently by maintaining consistent backups aligned to your retention and compliance objectives.

As with all Xigent-managed services, M365 BaaS reduces operational overhead for internal IT teams. With expert management, ongoing monitoring, and a Client Success Manager, organizations gain confidence that Microsoft 365 data is protected while IT resources remain focused on higher-value initiatives.

Get in Touch With a M365 Backup Expert

Call **800-298-9543** or visit xigentsolutions.com/contact-us connect with a Xigent M365 Backup expert and discuss your Microsoft 365 backup and recovery needs.

Xigent Cloud Managed & Security Services



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Disaster Recovery as a Service (DRaaS)



Cyber Recovery as a Service (CRaaS)



M365 Backup as a Service (M365 BaaS)



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SecurPath



SecurScan



SecurAssess

Xigent is a private cloud provider with a comprehensive portfolio of as-a-Service infrastructure offerings. Xigent delivers hybrid cloud solutions across on-premises, private, and public cloud environments, complemented by expert-led managed security services tailored to diverse client needs.



Managed Services



Infrastructure Solutions



Security Solutions

Harness the Power of Result Driven IT

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